



Dental Clinic



Located on the ground floor of the hospital, immediately to the left upon entering the hospital from the main entrance.

- MEMBER DIRECTED: THE TRICARE-ACTIVE DUTY FAMILY MEMBER DENTAL PLAN (TFMDP) IS AVAILABLE. FAMILY MEMBERS ACCOMPANYING SPONSORS SHOULD REMAIN ENROLLED IN TFMDP SINCE ACCESS TO CARE AT MILITARY DENTAL CLINICS IS EXTREMELY LIMITED. FOR INFORMATION CONCERNING TFMDP AND AVAILABILITY AT YOUR ULTIMATE COMMAND GO TO WWW.UCCI.COM

Commercial phone: +39 081-811-6007

DSN: 314-629-6007

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Dental Eligibility



- Support Site Dental Clinic
 - Active-duty and active-duty dependents
- Capodichino Clinic
 - Active-duty (working at Capodichino)
- DoD civilians, contractors, retirees and their respective family members are not eligible for routine dental care. These members are recommended to find dental care on the economy. Support Site dental front desk maintains a list of some local options.

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Dental Sick Call/Emergency



- Walk-in appointments for acute dental issues consisting of pain and infection are available:
 - Monday-Friday from 0800-0930
 - visit the ER during weekends and holidays.
- NATO foreign military, contractors, DoD civilians, and their respective family members will receive bills for any dental care rendered.

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Dental Appointment



- Routine care:
 - Appointments made in person or over the phone
 - Commercial phone: +39 081-811-6007
 - DSN: 314-629-6007
 - Mon – Fri 0800 – 1600
- We encourage patients to contact their previous dental providers to request copies of their dental record and digital radiographs
- Please report to the reception desk **15 minutes** prior to your appointment, and provide your beneficiary identification. You may be asked to reschedule your appointment if you do not arrive on time.

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Missed Appointments/Children



- Missed Appointments
 - If you must reschedule an appointment, please call our front desk at least 24 hours in advance.
- Children
 - All children under the age of 18 shall be accompanied by a parental guardian for all dental appointments.
 - Children under the age of 12 years old are required to be supervised at all times, and are not permitted to be left unattended in the dental waiting area.
 - Please make childcare arrangements if you have a dental appointment. For their own safety, children without dental appointments are not permitted into dental treatment rooms during their parent's or another patient's treatment.

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Cleanings



- We do not have the capacity for two cleanings per year for all AD and dependents. Frequency of cleanings are based on individual patient needs and risk factors based on your current dental exam and in accordance with the American Dental Association.
- Cleaning appointments are scheduled after your dental exam and are not offered “same-day.”
- If you are not content with frequency or availability of dental care for dependents, you do not need a referral to seek care in the community. Support Site dental front desk maintains a list of some local options.

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Orthodontic Care



- Orthodontic care is limited to Active-Duty service members and their dependents only.
- Priority is given to dependent children, followed by active-duty members.
- Case selection is based on severity of orthodontic problems, likely impact to overall health and well-being, and time left on station.
 - You must have at least 2 years remaining in the area to be eligible. Because demand is extremely high and the orthodontist is only able to accept a limited number of cases, patients who desire minor tooth movement like crowding of lower front teeth for esthetics are not likely to be selected for treatment.
 - If you are interested in orthodontic treatment, let your general dentist know while they are completing your annual exam. The dentist will complete an orthodontic pre-screening to determine if you are a good candidate for evaluation. At this point, you will be scheduled for an evaluation with our orthodontist.

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